



### Note on entering an FNU (First Name Unknown) name element for all Lufthansa Group routes including EU and NA

In principle, the name on a ticket should match the passenger's official document (passport, identity card). If the passenger does not have a first or last name, the name element FNU (First Name Unknown) must be entered as follows in accordance with the IATA AIRIMP Manual:

- **No first name:** Enter FNU (First Name Unknown) followed by the title in the “First Name” or “Given Name” field. Example: SMITH/**FNU** MR
- **No last name:** Enter the first name in the “Last Name” or “Family Name” field and FNU (First Name Unknown) followed by the title in the “First Name” or “Given Name” field. Example: DAVID/**FNU** MR